

Naloxone Click & Deliver Service provided by Scottish Families Affected by Alcohol & Drugs

Due to the COVID-19 pandemic, there has been support from the Lord Advocate to expand the number of services able to distribute take-home naloxone kits (THN) to anyone who may be supporting someone at risk of, or likely to witness, an opioid-related overdose. Although this is a temporary change we already see the difference this is making in getting the kits into the hands of families and the wider public where it is needed most.

We have always supported the take-home naloxone programme and have highlighted the importance of this intervention to families. The fact that previously families could only obtain a kit via alcohol and drug services or a community pharmacy was a barrier to access.

During lockdown we were approached by Scottish Drugs Forum to discuss the possibility of offering a THN service via our national Helpline. From our initial positive online meeting we completed our website development, took receipt of our naloxone supplies and had the service operational within 3 weeks. It went live on 22nd May 2020. We are now able to provide our new 'Click & Deliver' take-home naloxone service to anyone living in Scotland who is over the age of 16 who may witness an overdose.

How to request a kit

We have an online application form explaining what is Naloxone, provides overdose information and links to SDF online "Overdose Prevention, Intervention and Naloxone Training".

This online request can be accessed here - <https://www.sfad.org.uk/support-services/take-home-naloxone>

Each individual who requests a kit has to confirm they are trained in the administration of Naloxone. If they have not indicated they are trained we will contact them to provide a brief Naloxone training session over the phone prior to dispatching their kit.

Each kit is dispatched the day after request in a plain padded envelope including an instruction leaflet as a training refresher.

Uptake

From 22nd May to 19th August 2020 we have issued 86 kits across 21 ADP areas. Thirty-one of these kits are replacement kits with 18 having been used on another person. The kits have been issued to 9 people at risk of overdose, 42 service workers and 35 family members. Examples of service workers who have received a kit are individuals who do not work in drug and alcohol related fields such as train ticket inspector, driving instructor, Covid community volunteer responder and security guards.

Impact/Feedback

There is one individual who is employed as a Security Guard and is currently on their 6th kit having used all previous kits on another individual within the community. Feedback from this individual is *"Delivery of naloxone, support and correspondence with the team have been outstanding"*.

Additional feedback from family members.

"I have never accepted naloxone when I have been offered it in the past as our rural community would know how bad my son's drug use is. Now I have the safety of knowing I have a kit but nobody knows".

"Thanks for allowing me to have a kit from your service. I've just moved in to student accommodation and last year one of my room mates took an overdose. I never want to experience that again and want to be prepared should it ever be needed. Thanks for the training session and additional information it's very much appreciated".

"Just wanted to send you a quick note of thanks for your, frankly outstanding, resolution of my minor dilemma raised yesterday. Hopefully I shall never need to administer but I now have a nice shiny new naloxone should it be required to replace the one I used to help a friend last week. Thanks one last time for your time, help and understanding. Greatly appreciated".

Suzi Gallagher, SFAD